



CONTACTS: Mary Record 718.699.0005 ext. 323
Carol Nordin 718.699.0005 ext. 342

Frequently Asked Questions about the New York Hall of Science

Visitor Services

Q: How much time will it take me to view all of the exhibits at the Hall?

A: This varies, but you can anticipate at least 2.5 to 3 hours of hands-on fun.

Q: What are the parking options and related fees?

A: Parking is available in the Hall's private lot (except during the U.S. Tennis Open). There is a \$10 parking fee for cars, and \$20 for buses on weekends, holidays and weekdays in the summer. Members and reserved groups park free. Parking is free to schools and camp groups arriving by bus.

Q: Does the Hall allow photography or videotaping?

A: Both photography and videotaping are permitted.

Q: Are audio tours available?

A: Audio Tours – pre-recorded voice messages that explain selected exhibits in detail – are available for some exhibitions at no charge for vision impaired or dyslexic visitors.

Q: Are strollers allowed?

A: Yes, strollers are allowed.

Q: How can I become a member?

A: Memberships can be purchased by contacting the membership office at 718.699.0005, ext. 350 or you may join online with a credit card at www.nyscience.org/new_member_form/memberform.php. Corporate Memberships are also available; please call 718.699.0005, ext. 380 for more information.

Groups

Q: Where can I find out more about bringing groups to the Hall?

A: Information on group visits may be found on the Hall's web site at www.nyscience.org/nyhs-visitor-groupinfo/vi-group_reservations.html, and also on the Hall's Educator Connections web site: www.nyscience.org/teacherconnections. For further information, please call 718.699.0301.

Q: Does the Hall offer sleepover programs for scout groups?

A: Yes, the Hall offers exciting scout and private group programs. Visit the Hall's Scout Programs Web Page, http://www.nyscience.org/nyhs-education/ed-scout_program.html, or call 718.699.0005, ext. 343 for more information.

Q: Can I rent space at the Hall for corporate events, parties or birthdays?

A: Yes, for more information on the out-of-this-world events and meetings, call 718.699.0005, exts. 371 or 361, or visit our online Special Events Gallery at www.nyscience.org/nyhs-visitor-groupinfo/sr-photogallery.html.

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